

15 Year Limited Warranty • 15 Year Limited Warranty



Compact Laminate 15 Year Limited Warranty

1. Subject to the conditions and limitations set out in this warranty below, ASI JD MacDonald warrants to the original purchaser of its compact laminate product for interior commercial use. ASI JD MacDonald will at its option, replace its product without charge if it is manufacturer defective (proof of purchase will be required), this obligation terminates on the completion of **15 years from its initial purchase**. The 15 year warranty applies to the compact laminate and installation, but does not apply to hardware e.g. hinges, locks, pedestal legs which have a 1 year warranty.
2. This warranty does not cover any defect caused by:
 - a) Any natural occurrence, or any other act or circumstance beyond control of ASI JD MacDonald; or
 - b) General fading or discoloration or damage due to direct and indirect light; or
 - c) Misuse, accidents, exposure to excessive heat, exposure to excessive moisture, the use of solvents or inappropriate cleaning products/materials, exposure to chemical products, improper maintenance, normal 'wear and tear', scratches, scuffs, burns, stains, wipe marks on darker colour surfaces; or
 - d) The product being used in applications that are not recommended by ASI JD MacDonald
 - e) Faulty workmanship or any wrong fabrication and installation; or
 - f) Variation in colour, pattern, shade of material against the sample material, printed illustrations.
3. This warranty applies only to the compact laminate product of ASI JD MacDonald:
 - a) Purchased for commercial use;
 - b) That has remained installed at the location at which it was first installed after its sale by ASI JD MacDonald;
 - c) Which has been installed, maintained, used and protected in the manner recommended by ASI JD MacDonald, as at the relevant time of such installation, maintenance, use or protection, in its literature published from time to time concerning the product of ASI JD MacDonald, a copy of which may be obtained, free of charge, at the point of purchase or by writing directly to ASI JD MacDonald
 - d) Where ASI JD MacDonald has been notified of the defect within seven days of the first person to become aware of it.
4. Cost of claiming:

ASI JD MacDonald undertakes the responsibility of replacing faulty material free of cost (Non-acceptable as per product standard) excluding all other expenses like labour charges, installation charges, etc.
5. A Replacement product may not be reasonably available from ASI JD MacDonald in the same shape, type or colour as the original product of ASI JD MacDonald's Manufacturer covered- by this warranty. If a replacement product the same shape, type or colour is not reasonably available, ASI JD MacDonald reserves the right to provide a replacement product of as close a shape, type and colour match as is reasonably possible from our manufacturer then prevailing product range in satisfaction of its obligations under this warranty.
6. This warranty does not cover any other product used or installed in connection with the product of ASI JD MacDonald.
7. This warranty is not transferable or assignable.



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