

18 June, 2009

JD MACDONALD,
A Division of MACDONALD JOHNSTON PTY LTD
ABN 68 004 992 090

Freight Policy

JD MacDonald (JDM) will deliver free into store nationally (excluding Northern Territory, northern Queensland, and remote areas of Western Australia) for all orders over the value of \$750, excluding GST.

Freight charges for deliveries made to Northern Territory, Northern Queensland and remote areas of Western Australia will be price on application.

Freight charges for orders less than \$750 (excl GST) to all other areas will be as follows;

- For delivery into metropolitan areas, the freight charge is \$22 (incl GST)
- For delivery into regional areas, the freight charge is \$35 (incl GST)

Where customers do not include freight costs on their purchase orders, freight will be automatically charged by JD MacDonald as per the Freight policy.

Fuel Surcharge Policy

JDM reserves the right to impose a fuel surcharge in the event fuel prices escalate in the future.

Goods Return Policy

As outlined in clause 9 of the Terms and Conditions of Sale, which can be viewed on the JDM website, JDM will accept the return of Products which are undamaged and in saleable condition, but only after JDM has provided written authorisation in advance for the return of such Product.

Written authorisation can be requested from JDM by contacting customer service on 1800 023 441 or faxing the request to 03 9271 6485, and upon approval, the Product must be returned to the nominated JDM warehouse within 14 days.

The following restocking fees will apply;

- For Product approved for return up to 45 days after the Product was originally invoiced by JDM, a 35% restocking fee is applicable
- For Product approved for return between 46 and 90 days after the Product was originally invoiced by JDM, a 50% restocking fee is applicable
- Product is not eligible for return if it is more than 90 days since it was originally invoiced

Once authorisation is granted, a Goods Return Advice (GRA) will be issued and must be attached to the Product being returned. Failure to follow this process will result in rejection of the credit claim.

In summary, JDM will only accept Product for return that has the relevant GRA document attached to the Product being returned.

All invoices are to be paid in full. A credit note will be raised against the customer account following return of the goods in a condition acceptable to JD MacDonald in line with this policy. Short payment of an invoice for returned goods will not be accepted.

All freight costs to the nominated warehouse are to the Customer's account.